



SAPPHIRE
PROPERTY SOLUTIONS (GB)
LIMITED

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David Larke
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27th June 2012

Dear David

We just wanted to thank you for the excellent service you have provided to Sapphire regarding our insurance renewals.

We had been with the same broker for 10 years and we had been happy with them. However, since dealing with you we have experienced far superior customer service. You have gone over and above what we would have expected of you, attending to matters at very short notice and even personally delivering documents when necessary. In addition, and of great importance to us during these tough economic times, was that you have considerably reduced our premiums on our combined liability and fleet insurance policies.

We would have no hesitation in recommending your company to clients, friends and family, and have in fact, already done so.

Once again, thank you for your help, and we look forward to working with you on other matters.

Kind regards

Anne-Marie Adams